



PHARMA SERVICES

Our Pharmaceutical Department sources and supplies fine and specialty chemicals to the pharma industry.

ncc.ie

NCC Pharma Services

Your partner in the development and production of pharmaceuticals

With over **50 years of experience**, NCC Pharma Services has unrivalled expertise with the procurement and delivery of quality raw materials. This expertise and experience enable us to guide our customers with their sourcing requirements, in particular when it comes to the development of drug substances and medicines.

From building blocks for API synthesis to coatings for tablets, we can help your organisation simplify and strengthen your supply chain. NCC Pharma Services works with some of the largest global pharmaceutical companies, providing efficiencies and solutions that solve our customer operational supply chain challenges.

Our service offering includes:

- **Dedicated Customer Managers & Supports** – Managing our customers short and long-term challenges and providing guidance and innovative solutions. We have structured our teams, so that your Product Manager, Order Support, and Logistics Professional have specific knowledge of the products you purchase and your particular requirements.
- **Sourcing Expertise** – In-depth market knowledge and due diligence, identifying legitimate manufacturers, verifying capabilities and product quality. We have developed internal metrics to source and validate manufacturers on a global level, for your local supply.
- **Quality & Compliance Team** – Maintaining the highest industry standards in quality and compliance. Committed to the Guiding Principles of Responsible Care® and ISO9001:2015 certified. Our quality team priorities professional development and are always on the forefront of the latest developments in compliance and safety for the products we supply and beyond.
- **Committed Supply Chain Management Team** – Overcoming global difficulties of moving product. From supply chain risk evaluation right through to logistics support Quality checks conducted on raw materials prior to delivery. NCC's on time in full delivery stats 2022: 97.98%. We solve the supply chain challenges that others cannot.
- **Bespoke services** – Matching purchase specifications, custom labelling, packaging and delivery requirements to exact customer needs. NCC provides custom solutions that solves our customers challenges.
- **Manufacturer Validation** – Prequalification of suppliers ahead of offers. Our validation process goes beyond sourcing and is tailored for resilient consistent supply of new and existing products to your site. We highlight risks and pitfalls frankly with customers and develop specific risk mitigation plans that matches our customers unique needs.
- **REACH** – Strategic outlook of REACH registration, know-how in the application of REACH and experienced in substance registration, CLP and SDS requirements.

NCC Supply Chain and Logistic Solutions



Import & Export Globally
from Manufacturers



Supply from Kilo Scale
to Tankers



The Highest Standards of
Warehousing



Delivery Excellence - On
Time In Full Delivery
Stats: 97.98%



Continued Customer
After Sales Support

About NCC

Founded in 1969, NCC is a leading global raw material and sourcing specialist. Supplying a comprehensive range of materials and ingredients to the pharma and medical device industry, among other sectors. NCC's excellent track record and in-house experts ensure that our customers receive consistently compliant products, solutions and services that have full supply chain traceability and meet the highest global standards. Growing with the challenges of the pharma industry, we are a vital asset in managing raw material requirements for large production campaigns.

Certified to **ISO 9001: 2015**, **Repak** and the **Responsible Care Programs** including **Good Trade and Distribution Practice (GTDP)**. NCC is an **SQAS** assessed company and a regular recipient of industry awards including being a **Deloitte Best Managed Company** since 2014.

Why NCC?



Over 50 Years in business, since 1969



Founding Member of PlusChem network



87% of customers agree that NCC sourcing expertise is excellent and rates better than competitors*



Certified to ISO 9001:2015 and committed to Responsible Care



Awarded Deloitte Best Managed Companies since 2014



Good Trade and Distribution Practice (GTDP) Global reach – Accessing European, Asian and American manufacturers via international personnel, trade show participation and our PlusChem alliance

31 Countries we source from

28 Countries we supply to

165 New products sourced 2022

Product Strengths

- Diborons
- Pyridines
- Fluorinated Intermediates
- High Purity Solvents

Reach Registered

- Bis Pinacolato Diboron
- Isopropyl Chloride
- 1,3-Dimethyl-2-imidazolidinone
- Fluoroacetophenone
- Trimethylsulfonium Iodide
- Acetonitrile
- Anisole

Product offering

- Building Blocks
- Intermediates
- API's and Excipients
- Fine Chemicals
- High Purity Solvents
- Protecting and Coupling Reagents
- Catalysts
- Ligands
- Sustainability focused

*87% of NCC pharmaceutical customers surveyed in April 2022 either strongly agreed or agreed with the statement "NCC's sourcing expertise are excellent and rate better than competitors."





“ NCC are **one of our true partners** as is evidenced by the fact that no other supplier supplies more products to our API site ”

What our customers say

In a recent NCC pharmaceutical customer survey*:

- ✓ 87% of customers surveyed either agreed or strongly agreed that NCC's sourcing expertise are excellent and rate better than competitors
- ✓ 87% of customers surveyed stated that NCC was responsive or extremely responsive to their day to day enquires
- ✓ 100% of customers surveyed rated NCC's order scheduling and flexibility as very good or excellent
- ✓ 100% of customers surveyed rated NCC's quality assurance and regulatory compliance as very good or excellent

*NCC's pharmaceutical customers surveyed in April 2022

Contacts

Ireland enquiries

Paul Power

M. +353 87 258 7491

E. ppower@ncc.ie

Christina Stackpoole

M. +353 87 629 0484

E. cstackpoole@ncc.ie

UK enquiries

James Bliss

T. +353 1 613 1400

M. +44 791 775 5022

E. jbliss@ncc.ie

US and International enquiries

Michael O'Callaghan

T. +1 704 777 3355

E. mocallaghan@ncc.ie

NCC House, 42 Lower Leeson Street, Dublin 2, D02FX39, Ireland

T. +353 1 613 1400

F. +353 1 634 0132

ncc.ie